



Privacy Policy Summary

This summary highlights the principal provisions of Vaultline's Privacy Policy. The complete Privacy Policy governs where additional detail or clarification is required. View our full privacy policy at www.vaultline.co.

Information We Collect

Vaultline may collect information that identifies or can reasonably be connected to you, including:

- Name
- Email address
- Phone number
- Billing address and payment-related information
- IP address
- Device and browser information
- Website and platform activity
- Demographic information you voluntarily provide

Payment information is processed through third-party payment providers. Vaultline does not store payment data on its servers or collect brokerage and trading-account credentials.

When Information Is Collected

We may collect information when you:

- Complete an inquiry or contact form
- Register or create an account
- Purchase or subscribe to a Vaultline service
- Complete onboarding or enter into an agreement
- Use our website, software, or services
- Register for webinars or communications
- Contact support or complete a survey
- Interact with our advertising, partners, or vendors

We may also receive information from payment processors, service providers, social-media platforms, and other third-party sources.

How We Use Your Information

Vaultline may use personal information to:

- Provide software access, onboarding, and support
- Manage accounts, memberships, and subscriptions
- Process payments and fulfill agreements
- Communicate account and service updates
- Improve our website, products, and services
- Understand product usage and performance
- Provide relevant marketing and advertising
- Meet contractual, legal, and regulatory obligations

Vaultline does not sell or rent your personal information.

Cookies and Online Tracking

Vaultline uses cookies and similar technologies to remember preferences, understand website traffic, improve user experience, and deliver more relevant communications and advertising. You may control cookies through your browser settings. Disabling cookies may prevent parts of the website from operating properly. You may opt out of targeted marketing by contacting support@vaultline.co.

How Information May Be Shared

Vaultline may share limited personal information with trusted vendors and service providers that support our operations, including payment processing, customer management, communications, analytics, advertising, and technical services. These providers are expected to protect the information they receive and use it only for the services they provide. Information may also be disclosed:

- When required by law, court order, or legal process
- To enforce an agreement or protect Vaultline's rights
- To investigate fraud, misuse, or illegal activity
- To protect the safety of users or the public
- In connection with a merger, acquisition, financing, or sale of assets

Anonymous cookie and usage data may be shared with advertising networks and business partners.

Data Security

Vaultline uses reasonable administrative, technical, and organizational safeguards designed to protect personal information against unauthorized access, misuse, loss, or disclosure. Payment information is encrypted and processed by third-party payment providers rather than stored directly by Vaultline. No online system can guarantee complete security. You are responsible for protecting your passwords, account credentials, and login information.

Data Retention and Processing

Personal information is retained for as long as reasonably necessary to provide services and satisfy legal, contractual, and regulatory obligations. Vaultline's servers are hosted in the United States. Information may also be processed in other locations where our vendors and service providers operate.

Your Privacy Rights

Depending on your location, you may have the right to:

- Request access to personal information held about you
- Learn where the information came from and how it is used
- Correct inaccurate or incomplete information
- Request that information be restricted, blocked, or deleted
- Object to certain processing activities
- Request a portable copy of your information
- Opt out of marketing communications

European Economic Area residents may have additional rights under the GDPR. California residents may request information concerning certain disclosures made for direct-marketing purposes. Requests may be submitted to support@vaultline.co. Some requests may be limited where retention or processing is required by law.

Marketing Communications

You may stop receiving promotional communications by using the unsubscribe instructions contained in the message or by contacting Vaultline directly. Service-related and account-related communications may still be sent when necessary to administer your account or provide purchased services.

Children's Privacy

Vaultline does not knowingly collect personal information from children under 13. Users must be at least 18 years old or use the website under the supervision of a parent or legal guardian. Suspected collection of a child's information should be reported to support@vaultline.co.

External Websites

Vaultline's website may link to third-party websites, platforms, and social-media services. Those parties maintain their own privacy practices, and Vaultline is not responsible for how external websites collect or use information.

Policy Updates

Vaultline may revise its Privacy Policy as its services, practices, or legal obligations change. Material updates will be posted on the website. Continued use of Vaultline's website or services after an update constitutes acceptance of the revised policy.

Contact

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